

## Particulars

### About Your Organisation

**Organisation Name**

Ferrero Trading Lux S.A.

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**Corporate Website Address**

<http://www.ferrero.com/>

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**Primary Activity or Product**

- Manufacturer
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**Related Company(ies)**

No

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### Membership

Membership Number	Membership Category	Membership Sector
4-0006-05-000-00	Ordinary	Consumer Goods Manufacturers

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**Consumer Goods Manufacturers**

**Operational Profile**

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer

**Operations and Certification Progress**

2.1 Do you have a system for calculating how much palm oil and palm oil products you purchased?

Yes

2.2.1 Do you manufacture for:

Own Brand

2.2.2 Total volume of Refined Palm Oil or Refined, bleached, and deodorized (RBD) Oil Palm sold in the year:

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2.2.3 Total volume of refined Palm Kernel Oil sold in the year:

800.00

2.2.4 Total volume of other Palm Oil Derivatives and Fractions sold in the year:

180200.00

2.2.5 Total volume of all oil palm products you sold in the year:

181000.00

2.3 Palm oil volume sold in the year in your own brands that is sourced through RSPO-certified physical supply chains:

**In Your Own Brand**

No	Description	Refined palm oil/Refined, bleached, and deodorized (RBD) oil palm (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)	Volume of Palm Kernel Expeller used / processed and/or traded in the year (Tonnes)
1	Book & Claim				
2	Mass Balance				
3	Segregated		800.00	180,200.00	
4	Identity Preserved				
5	Total volume of oil palm products that is RSPO-certified		800.00	180,200.00	

2.4.1 What type of products do you use CSPO for?

We do not have B&C;

**2.5 What is the percentage of certified sustainable palm oil in the total oil palm products your company sells in:**

Europe 100%  
 India 100%  
 China 100%  
 South East Asia 100%  
 North America 100%  
 South America 100.00%

**2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:**

Europe 100%  
 India --%  
 China --%  
 South East Asia --%  
 North America --%  
 South America --%

**Time-Bound Plan**

**3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand**

2009

**Comment:**

Ferrero has already achieved 100% Segregated supply chain – January 2015

**3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand**

2015

**Comment:**

From January 2015 100% RSPO SG supply chain

**3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products**

2015

**Comment:**

From January 2015 100% RSPO SG supply chain

**3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?**

y

**3.5 Does your company use CERTIFIED SUSTAINABLE PALM OIL products in goods you manufacture on behalf of other companies?**

n

**3.6 Which countries that your organization operates in do the above commitments cover?**

Argentina, Australia, Belgium, Brazil, Cameroon, Canada, China, Ecuador, France, Germany, India, Italy, Luxembourg, Mexico, Poland, Russian Federation, South Africa, Turkey

**3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies**

Ferrero has already achieved 100% Segregated supply chain – January 2015

**3.8 Date of first supply chain certification (planned or achieved)**

2012

**Comment:**

2012; RSPO SG supply chain

**Trademark Related**

**4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

No

**Please explain why**

Granted trade mark use is limited to off product and corporate communication.

**GHG Emissions**

**5.1 Are you currently assessing the GHG emissions from your operations?**

Yes

**5.2 Do you publicly report the GHG emissions of your operations?**

Yes

URL: <https://www.ferrerocsr.com/>

**Actions for Next Reporting Period**

**6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.**

The Ferrero milestones towards a responsible supply of palm oil can be summarized as follows: 2005 - January- Ferrero becomes RSPO (Roundtable on Sustainable Palm Oil) member 2010-April delivered 1st lot of RSPO SG Certified palm oil 2012-December: Achieved 1st RSPO SG certification 2013 - November - Ferrero launches the Palm Oil Charter and becomes a member of

The Forest Trust (TFT). 2014 - May - Ferrero publishes its first progress report about the Charter's implementation 2014 - November - Ferrero becomes a Palm Oil Innovation Group (POIG) supporter. 2014 - November - Ferrero acknowledges some remaining issues in the plantations it sources from and agrees on an action plan with its suppliers. 2015 - January - all Ferrero products worldwide are RSPO certified under the Segregated supply chain - which means that they physically contain sustainable palm oil from a certified supply chain. 2015 - April - Ferrero endorses the High Carbon Stock (HCS) Approach; a toolkit on how to identify tropical forests for conservation and degraded lands for potential plantation development. 2015 - October - Ferrero has identified the mills and related plantations of origin for 99.5 % of the palm oil products it buys. Our current records show that this 99.5% of our palm oil supply comes from 63 mills and 301 plantations located in: Peninsula Malaysia (75.87% of total volumes), Papua New Guinea (18.17%), Insular Malaysia (3.67%), Brazil (1.2%), Indonesia (0.91%), Guatemala (0.1%) and the Solomon Islands (0.08%). From our analysis 6.34% of the palm oil volumes we buy are coming from approximately 20,941 smallholders or small farmers. 2015 - November - Ferrero becomes a Palm Oil Innovation Group (POIG) member. 2015 - December - Ferrero shares its Palm Oil Charter Verification Protocol with suppliers and NGOs. 2016 – March - Ferrero endorses the "Free and Fair Labor in Palm Oil Production: Principles and Implementation Guidance" For further details please visit: <http://www.ferrero.com/group-news/> <http://www.ferrero.com/fc-1202>

**Reasons for Non-Disclosure of Information**

**7.1 If you have not disclosed any of the above information, please indicate the reasons why**

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- Others:

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**Application of Principles & Criteria for all members sectors**

**8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints  
 Uploaded file: [M-Policies-to-PNC-waterland.pdf](#)
- Land Use Rights  
 Uploaded file: [M-Policies-to-PNC-landuseright.pdf](#)
- Ethical conduct and human rights  
 Uploaded file: [M-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights  
 Uploaded file: [M-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement  
 Uploaded file: [M-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

**8.2 What steps will/has your organization taken to support these policies?**

Besides achieving 100% Segregated RSPO certification in January 2015 We, at Ferrero, launched our Palm Oil Charter in November 2013 in order to bring palm oil production towards responsible practices which protects and maintains High Carbon Stock forest and key habitats (High Conservation Value areas and peat lands), as well as respecting human rights. Specifically, we are committed to making sure that our palm oil suppliers are: 1. Providing fully traceable oil, while including smallholders. 2. Not clearing High Carbon Stock forests. 3. Not using fire to clear land. 4. Not planting on peat soils. 5. Protecting orang-utans and other endangered species by maintaining High Conservation Value areas. 6. Reporting on the greenhouse gas emissions of their production. 7. Respecting human rights, including the right to Free, Prior, and Informed Consent of indigenous and local communities. 8. Recognizing, respecting and strengthening the rights of workers. 9. Not using Paraquat. 10. Actively fighting corruption. We are working with our technical partner TFT- The Forest Trust- to assess our suppliers, monitor progress in the field and publically report our performance against this Charter. 2015 - April - Ferrero endorses the High Carbon Stock (HCS) Approach; a toolkit on how to identify tropical forests for conservation and degraded lands for potential plantation development. For further details please visit: 2016 – March - Ferrero endorses the "Free and Fair Labor in Palm Oil Production: Principles and Implementation Guidance" <https://www.ferrero.com/> <http://www.ferrero.com/group-news/> <http://www.ferrero.com/fc-1202>

**Commitments to CSPO uptake**

Congratulations, your commitments to CSPO uptake is already 100% certified

**Concession Map**

**10.1 Does your company or any subsidiary of your company own or manage oil palm plantations?**

No

**Please explain why**

We are not owner of oil palm plantation.

**Challenges**

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

As a responsible Food Company committed to satisfy its consumers' expectations towards traceability and transparency, from the very beginning Ferrero has chosen to work closely with its suppliers to provide traceable palm oil, thus providing products which physically contain sustainable palm oil according to the RSPO segregated supply chain and allows traceability. WWF recognises the complexity in implementing a segregation supply chain especially in the early phases of implementation. "This oil must be kept physically separate from conventional palm oil throughout a very long and complicated supply chain. Physical separation begins in the growing areas and then extends to the mills, land tank facilities, shipping vessel compartments, market storage facilities, refineries, processors, and finally to the end-product processing facilities to generate a consumer good." (WWF: Profitability and Sustainability in Palm Oil Production). This complexity is further increased if the palm oil fractions (different types of refined palm oil) are converted to derivatives used in final food products. Thanks to the long-term collaboration with our business partners, since January 2015 our products only contain 100% of RSPO Segregated certified palm oil fractions.

**2 How would you qualify RSPO standards as compared to other parallel standards?**

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**Cost Effective:**

Yes

**Robust:**

Yes

**Simpler to Comply to:**

Yes

**3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Ferrero believes it has a significant role to play in leading the sustainable transformation of the palm oil sector. At first Ferrero achieved 100% of RSPO Segregated certified palm oil for all our products – in January 2015. Moving beyond certification in November 2013 we launched the Ferrero Charter engaging our suppliers to address the leading causes of deforestation and create balance between the conservation of the environment, community needs and economic benefit and viability. Since then, we are working with our technical partner TFT- The Forest Trust- to assess our suppliers, monitor progress in the field and publically report our performance against this Charter. In November 2015 Ferrero became POIG member. The POIG aims to demonstrate that by setting and implementing ambitious standards, the industry can in particular break the link between palm oil and deforestation, and human, land and labour rights violations. Ferrero shares the same values and vision of the POIG and it has led us to continue to endorse the POIG innovative program to protect forests as well as communities and workers' rights throughout the palm oil supply chain. Within a framework characterised by a wide array of no-deforestation initiatives and pledges, the POIG represents a comprehensive, comparable, credible and collaborative initiative addressing the whole range of challenges that the palm oil sector faces.

**4 Other information on palm oil (sustainability reports, policies, other public information)**

<http://ferrero.com/group-news/>